



Some newborn screening conditions require very urgent interventions. This works best when both the Bureau of Public Health Laboratory in Jacksonville and the birthing hospital work together in a timely and efficient manner.

The NBS Follow-up Program has a team of nurse consultants available to provide technical assistance or answer any questions related to these performance benchmarks.

Please call the toll-free nurse line at **(866) 804-9166** for more information.

Hospital Grading on Unsatisfactory Specimen Collection

Percent	Grade
0% - 0.99%	A
1% - 1.59%	B
1.60% - 2.09%	C
2.10% - 2.99%	D
3.00% and above	F

Hospital Grading on Specimens Received at BPHL - Jacksonville Three Days or More After Collection

Percent	Grade
0% - 10.09	A
10.1% - 15.09%	B
15.1% - 20.09%	C
20.1% - 30.09%	D
30.1% and above	F

Hospital Grading on Reporting CCHD Data

Percent	Grade
0% - 79.9%	F
80.0% - 84.9%	D
85.00% -89.9%	C
90.00% -94.9%	B
95.00% and above	A